Web Search:

Techniques, algorithms and Aplications

Basic Techniques
for Web Search

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[Based on slides by Eneko Agirre …
and Christopher Manning and Prabhakar Raghavan]

Basic Techniques
for Web Search

- Review of applications
- Basic Techniques in detail:
  - Boolean search
  - Vocabularies, dictionaries, index
  - **Scoring, evaluation, complete system**
  - Web search
- Semantic search

Recap of previous lectures

- Basic inverted indexes:
  - Structure: Dictionary and Postings
  - Key step in construction: Sorting
- Boolean query processing
  - Intersection by linear time “merging”
  - Simple optimizations

Scoring (Chap. 6)

- Ranked retrieval
- Scoring documents
- Weighting
- Vector space scoring

Ranked retrieval

- Thus far, our queries have all been Boolean.
  - Documents either match or don't.
- Good for expert users with precise understanding of their needs and the collection.
  - Also good for applications: Applications can easily consume 1000s of results.
- Not good for the majority of users.
  - Most users incapable of writing Boolean queries (or they are, but they think it's too much work).
  - Most users don't want to wade through 1000s of results.
    - This is particularly true of web search.

Problem with Boolean search: feast or famine

- Boolean queries often result in either too few (=0) or too many (1000s) results.
- Query 1: “*standard user dlink 650*” → 200,000 hits
- Query 2: “*standard user dlink 650 no card found*”: 0 hits
- It takes a lot of skill to come up with a query that produces a manageable number of hits.
  - AND gives too few; OR gives too many

Ranked retrieval models

- Rather than a set of documents satisfying a query expression, in **ranked retrieval models**, the system returns an ordering over the (top) documents in the collection with respect to a query
- **Free text queries**: Rather than a query language of operators and expressions, the user's query is just one or more words in a human language
- In principle, there are two separate choices here, but in practice, ranked retrieval models have normally been associated with free text queries and vice versa

Feast or famine: not a problem in ranked retrieval

- When a system produces a ranked result set, large result sets are not an issue
  - Indeed, the size of the result set is not an issue
  - We just show the top *k* (≈ 10) results
  - We don't overwhelm the user

  - Premise: the ranking algorithm works

Scoring as the basis of ranked retrieval

- We wish to return in order the documents most likely to be useful to the searcher
- How can we rank-order the documents in the collection with respect to a query?
- Assign a score – say in [0, 1] – to each document
- This score measures how well document and query "match".

Query-document matching scores

- We need a way of assigning a score to a query/document pair
- Let's start with a one-term query
- If the query term does not occur in the document: score should be 0
- The more frequent the query term in the document, the higher the score (should be)
- We will look at a number of alternatives for this.

Take 1: Jaccard coefficient

- A commonly used measure of overlap of two sets *A* and *B*
- jaccard$(A,B) = |A \cap B| / |A \cup B|$
- jaccard$(A,A) = 1$
- jaccard$(A,B) = 0$ if $A \cap B = 0$
- *A* and *B* don't have to be the same size.
- Always assigns a number between 0 and 1.

Jaccard coefficient: Scoring example

- What is the query-document match score that the Jaccard coefficient computes for each of the two documents below?
- Query: *ides of march*
- Document 1: *caesar died in march*
- Document 2: *the long march*

Issues with Jaccard for scoring

- It doesn't consider *term frequency* (how many times a term occurs in a document)
- Rare terms in a collection are more informative than frequent terms. Jaccard doesn't consider this information
- We need a more sophisticated way of normalizing for length

Recall: Binary term-document incidence matrix

	Antony and Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
Antony	1	1	0	0	0	1
Brutus	1	1	0	1	0	0
Caesar	1	1	0	1	1	1
Calpurnia	0	1	0	0	0	0
Cleopatra	1	0	0	0	0	0
mercy	1	0	1	1	1	1
worser	1	0	1	1	1	0

Each document is represented by a binary vector $\in \{0,1\}^{|V|}$

Term-document count matrices

- Consider the number of occurrences of a term in a document:
  - Each document is a count vector in $\mathbb{N}^{v}$:
    - a column below

	Antony and Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
Antony	157	73	0	0	0	0
Brutus	4	157	0	1	0	0
Caesar	232	227	0	2	1	1
Calpurnia	0	10	0	0	0	0
Cleopatra	57	0	0	0	0	0
mercy	2	0	3	5	5	1
worser	2	0	1	1	1	0

Bag of words model

- Vector representation doesn't consider the ordering of words in a document
- *John is quicker than Mary* and *Mary is quicker than John* have the same vectors
- This is called the **bag of words** model.
- In a sense, this is a step back: The positional index was able to distinguish these two documents.
- We will look at "recovering" positional information later in this course.
- For now: bag of words model

Term frequency tf

- The term frequency $tf_{t,d}$ of term *t* in document *d* is defined as the number of times that *t* occurs in *d*.
- We want to use tf when computing query-document match scores. But how?
- Raw term frequency is not what we want:
  - A document with 10 occurrences of the term is more relevant than a document with 1 occurrence of the term.
  - But not 10 times more relevant.
- Relevance does not increase proportionally with term frequency.

NB: frequency = count in IR

Log-frequency weighting

- The log frequency weight of term t in d is

$$w_{t,d} = \begin{cases} 1 + \log_{10} \mathrm{tf}_{t,d}, & \text{if } \mathrm{tf}_{t,d} > 0 \\ 0, & \text{otherwise} \end{cases}$$

- 0 → 0, 1 → 1, 2 → 1.3, 10 → 2, 1000 → 4, etc.
- Score for a document-query pair: sum over terms *t* in both *q* and *d*:
- score $= \sum_{t \in q \cap d} (1 + \log_{10} \mathrm{tf}_{t,d})$

- The score is 0 if none of the query terms is present in the document.

Document frequency

- Rare terms are more informative than frequent terms
  - Recall stop words
- Consider a term in the query that is rare in the collection (e.g., *arachnocentric*)
- A document containing this term is very likely to be relevant to the query *arachnocentric*
- → We want a high weight for rare terms like *arachnocentric*.

Document frequency, continued

- Frequent terms are less informative than rare terms
- Consider a query term that is frequent in the collection (e.g., *high, increase, line*)
- A document containing such a term is more likely to be relevant than a document that doesn't
- But it's not a sure indicator of relevance.
- → For frequent terms, we want high positive weights for words like *high, increase, and line*
- But lower weights than for rare terms.
- We will use document frequency (df) to capture this.

idf weight

- df_t is the document frequency of *t*: the number of documents that contain *t*
  - df_t is an inverse measure of the informativeness of *t*
  - $\mathrm{df}_t \leq N$
- We define the idf (inverse document frequency) of *t* by

$$\mathrm{idf}_t = \log_{10}(N/\mathrm{df}_t)$$

  - We use log (N/df_t) instead of N/df_t to "dampen" the effect of idf.

idf example, suppose N = 1 million

term	df_t	idf_t
calpurnia	1	
animal	100	
sunday	1,000	
fly	10,000	
under	100,000	
the	1,000,000	

$$\text{idf}_t = \log_{10}\left(N/\text{df}_t\right)$$

There is one idf value for each term t in a collection.

Effect of idf on ranking

- Does idf have an effect on ranking for one-term queries, like
  - iPhone
- idf has no effect on ranking one term queries
  - idf affects the ranking of documents for queries with at least two terms
  - For the query capricious person, idf weighting makes occurrences of capricious count for much more in the final document ranking than occurrences of person.

Collection vs. Document frequency

- The collection frequency of *t* is the number of occurrences of *t* in the collection, counting multiple occurrences.
- Example:

Word	Collection frequency	Document frequency
insurance	10440	3997
try	10422	8760

- Which word is a better search term (and should get a higher weight)?

tf-idf weighting

- The tf-idf weight of a term is the product of its tf weight and its idf weight.

$$\mathrm{w}_{t,d} = (1 + \log \mathrm{tf}_{t,d}) \times \log_{10}(N / \mathrm{df}_t)$$

- Best known weighting scheme in information retrieval
  - Note: the "-" in tf-idf is a hyphen, not a minus sign!
  - Alternative names: tf.idf, tf x idf
- Increases with the number of occurrences within a document
- Increases with the rarity of the term in the collection

Final ranking of documents for a query

$$\mathrm{Score}(q,d) = \sum_{r \in q \cap d} \mathrm{tf.idf}_{t,d}$$

Binary → count → weight matrix

	Antony and Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
Antony	5.25	3.18	0	0	0	0.35
Brutus	1.21	6.1	0	1	0	0
Caesar	8.59	2.54	0	1.51	0.25	0
Calpurnia	0	1.54	0	0	0	0
Cleopatra	2.85	0	0	0	0	0
mercy	1.51	0	1.9	0.12	5.25	0.88
worser	1.37	0	0.11	4.15	0.25	1.95

Each document is now represented by a real-valued vector of tf-idf weights $\in R^{|V|}$

Scoring, Vector Space Model

- Ranked retrieval
- Scoring documents
- Weighting
- **Vector space scoring**

Documents as vectors

- So we have a |V|-dimensional vector space
- Terms are axes of the space
- Documents are points or vectors in this space
- Very high-dimensional: tens of millions of dimensions when you apply this to a web search engine
- These are very sparse vectors - most entries are zero.

Queries as vectors

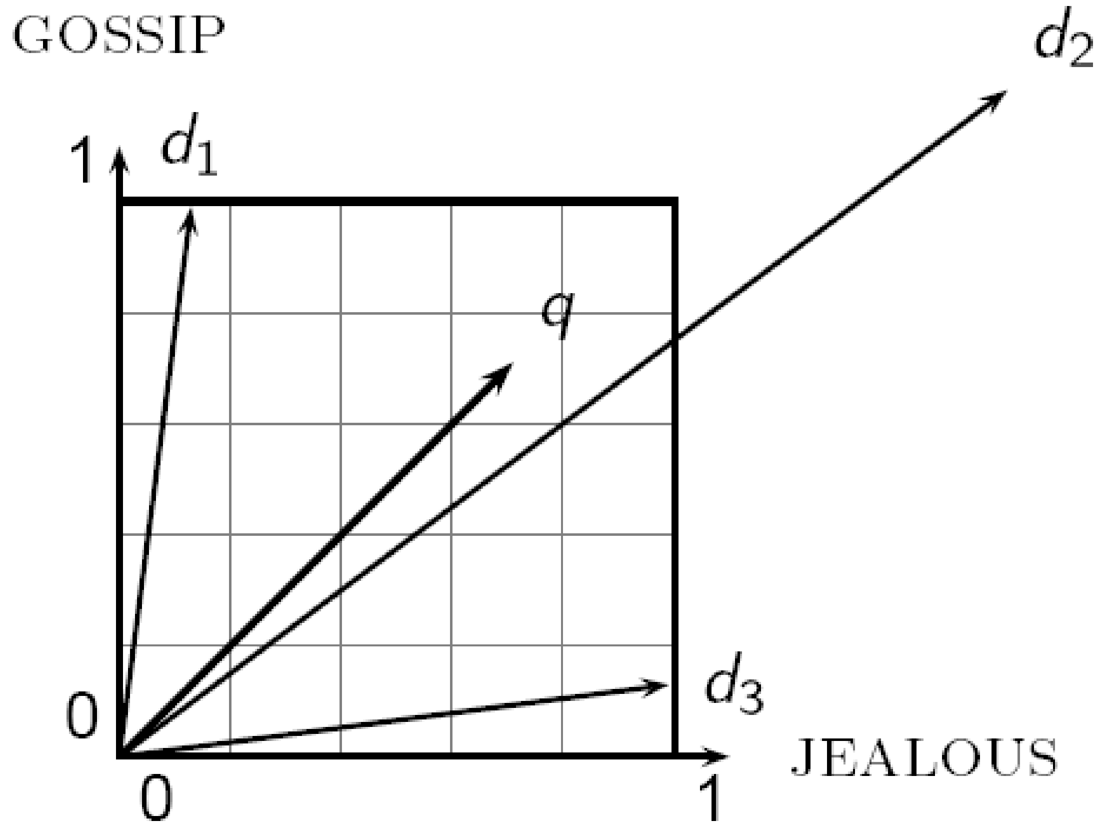
- Key idea 1: Do the same for queries: represent them as vectors in the space
- Key idea 2: Rank documents according to their proximity to the query in this space
- proximity = similarity of vectors
- proximity ≈ inverse of distance
- Recall: We do this because we want to get away from the you're-either-in-or-out Boolean model.
- Instead: rank more relevant documents higher than less relevant documents

Formalizing vector space proximity

- First cut: distance between two points
  - (= distance between the end points of the two vectors)
- Euclidean distance?
- Euclidean distance is a bad idea . . .
- . . . because Euclidean distance is large for vectors of different lengths.

Why distance is a bad idea

The Euclidean distance between *q* and d_2 is large even though the distribution of terms in the query *q* and the distribution of terms in the document d_2 are very similar.



Use angle instead of distance

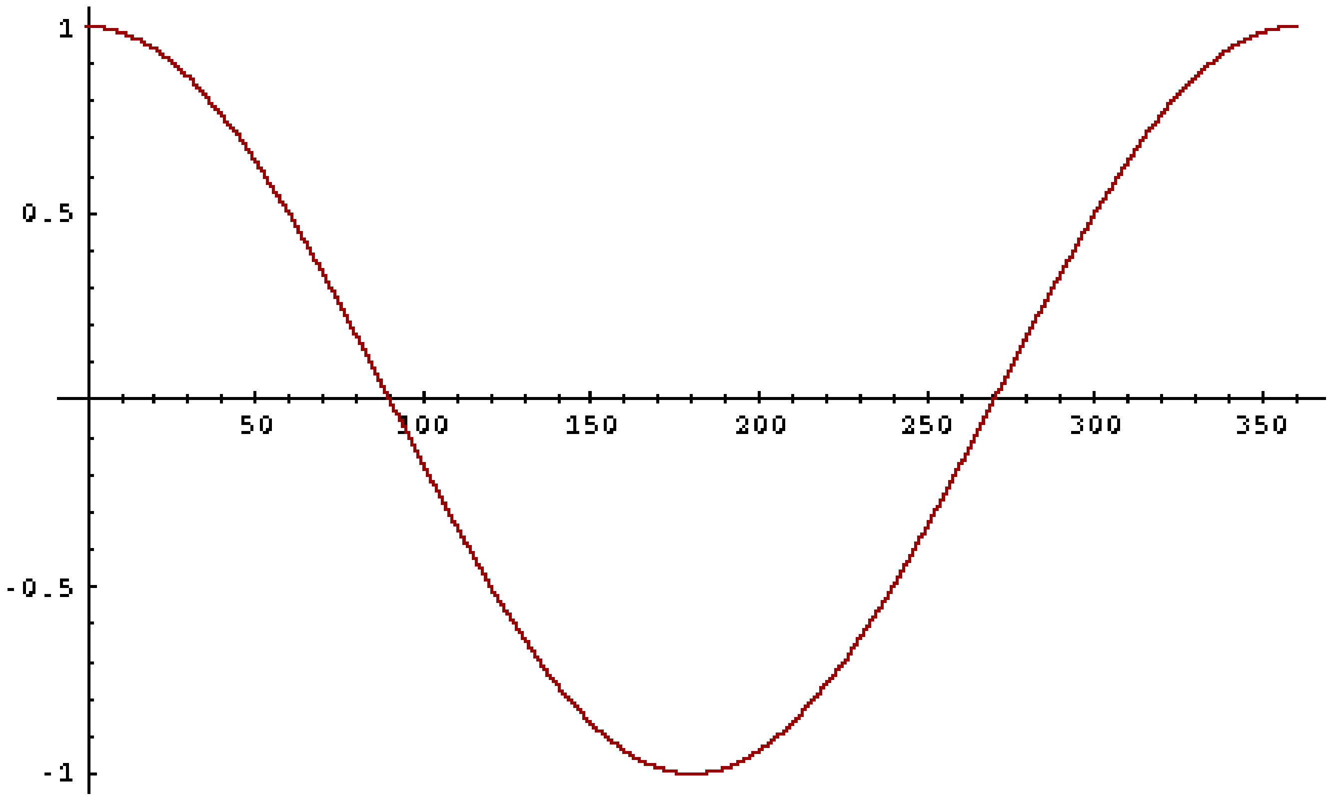
- Thought experiment: take a document *d* and append it to itself. Call this document *d*′.
- "Semantically" d and d′ have the same content
- The Euclidean distance between the two documents can be quite large
- The angle between the two documents is 0, corresponding to maximal similarity.

- Key idea: Rank documents according to angle with query.

From angles to cosines

- The following two notions are equivalent.
  - Rank documents in <u>decreasing</u> order of the angle between query and document
  - Rank documents in <u>increasing</u> order of cosine(query,document)
- Cosine is a monotonically decreasing function for the interval [0^o, 180^o]

From angles to cosines



- But how – *and why* – should we be computing cosines?

Length normalization

- A vector can be (length-) normalized by dividing each of its components by its length – for this we use the L_2 norm:

$$\left\| \vec{x} \right\|_2 = \sqrt{\sum_i x_i^2}$$

- Dividing a vector by its L_2 norm makes it a unit (length) vector (on surface of unit hypersphere)
- Effect on the two documents d and d′ (d appended to itself) from earlier slide: they have identical vectors after length-normalization.
  - Long and short documents now have comparable weights

cosine(query,document)

Dot product

Unit vectors

$$\cos(\vec{q},\vec{d}) = \frac{\vec{q}\bullet\vec{d}}{|\vec{q}||\vec{d}|} = \frac{\vec{q}}{|\vec{q}|}\bullet\frac{\vec{d}}{|\vec{d}|} = \frac{\sum_{i=1}^{|V|} q_i d_i}{\sqrt{\sum_{i=1}^{|V|} q_i^2}\sqrt{\sum_{i=1}^{|V|} d_i^2}}$$

q_i is the tf-idf weight of term *i* in the query

d_i is the tf-idf weight of term *i* in the document

$\cos(\vec{q},\vec{d})$ is the cosine similarity of $\vec{q}$ and $\vec{d}$ … or, equivalently, the cosine of the angle between $\vec{q}$ and $\vec{d}$.

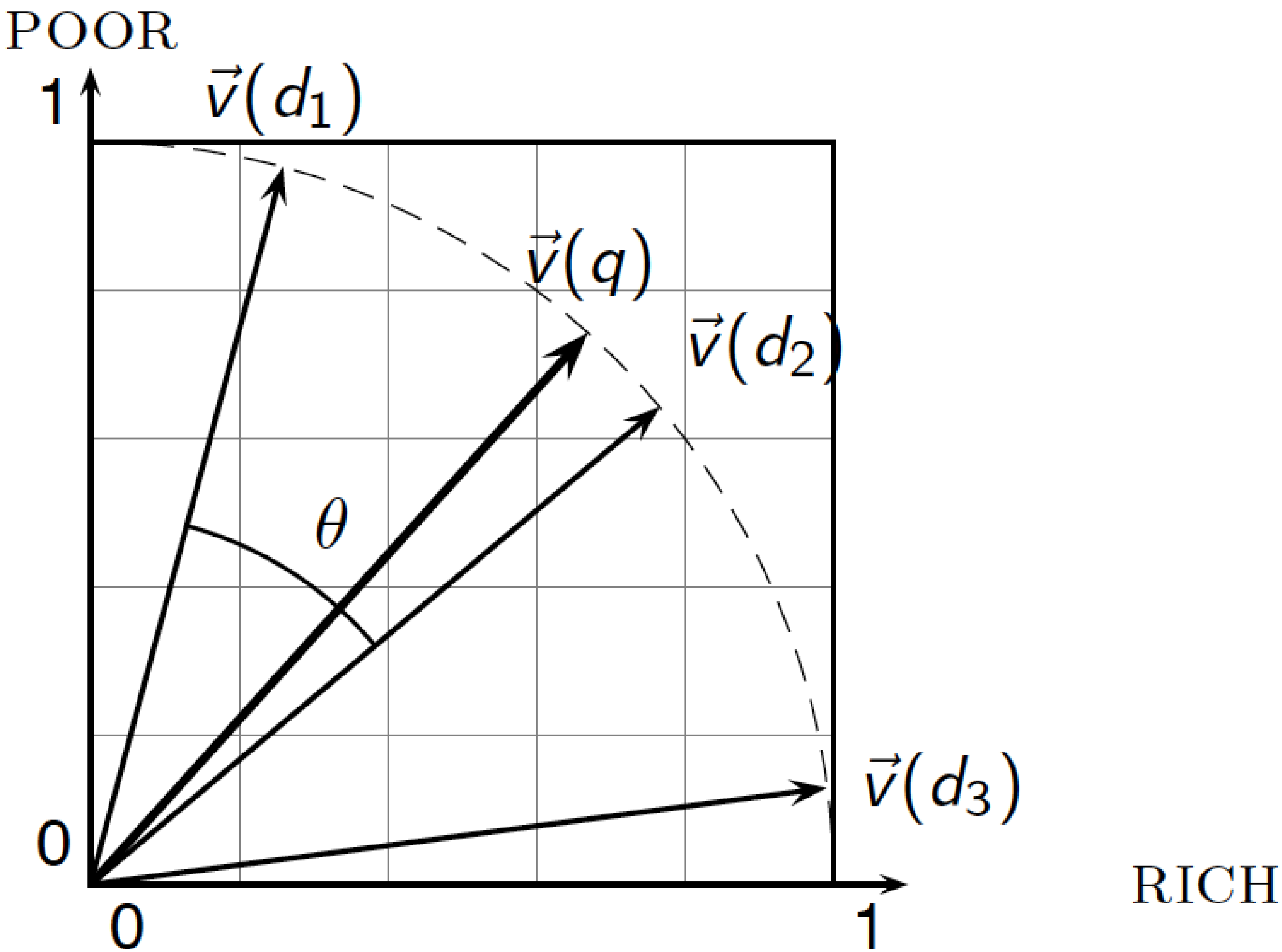
Cosine for length-normalized vectors

- For length-normalized vectors, cosine similarity is simply the dot product (or scalar product):

$$\cos(\vec{q}, \vec{d}) = \vec{q} \cdot \vec{d} = \sum_{i=1}^{|V|} q_i d_i$$

for q, d length-normalized.

Cosine similarity illustrated



Cosine similarity amongst 3 documents

How similar are the novels
SaS: *Sense and Sensibility*
PaP: *Pride and Prejudice*, and
WH: *Wuthering Heights*?

term	SaS	PaP	WH
affection	115	58	20
jealous	10	7	11
gossip	2	0	6
wuthering	0	0	38

Term frequencies (counts)

Note: To simplify this example, we don't do idf weighting.

3 documents example contd.

Log frequency weighting

term	SaS	PaP	WH
affection	3.06	2.76	2.30
jealous	2.00	1.85	2.04
gossip	1.30	0	1.78
wuthering	0	0	2.58

After length normalization

term	SaS	PaP	WH
affection	0.789	0.832	0.524
jealous	0.515	0.555	0.465
gossip	0.335	0	0.405
wuthering	0	0	0.588

cos(SaS,PaP) ≈
$0.789 \times 0.832 + 0.515 \times 0.555 + 0.335 \times 0.0 + 0.0 \times 0.0$
≈ 0.94

cos(SaS,WH) ≈ 0.79

cos(PaP,WH) ≈ 0.69

Why do we have cos(SaS,PaP) > cos(SAS,WH)?

Computing cosine scores

CosineScore(q)

$float\ Scores[N] = 0$
$float\ Length[N]$
for each query term t
do calculate $\mathrm{w}_{t,q}$ and fetch postings list for t
    for each pair(d, $\mathrm{tf}_{t,d}$) in postings list
    do $Scores[d] += \mathrm{w}_{t,d} \times \mathrm{w}_{t,q}$
Read the array *Length*
for each d
do $Scores[d] = Scores[d]/Length[d]$
return Top K components of $Scores[]$

Speeding (Chap. 7)

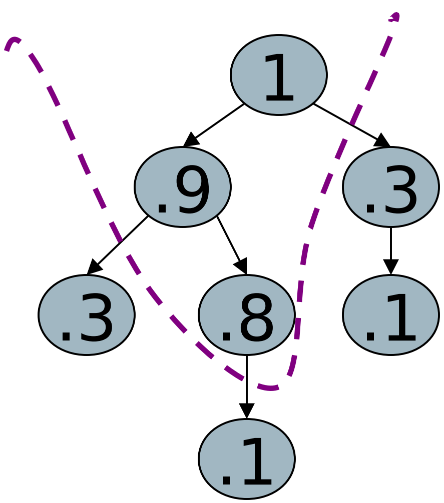
- Speeding up vector space ranking

Computing the *K* largest cosines: selection vs. sorting

- Typically we want to retrieve the top *K* docs (in the cosine ranking for the query)
  - not to totally order all docs in the collection
- Can we pick off docs with *K* highest cosines?
- Let *J* = number of docs with nonzero cosines
  - We seek the *K* best of these *J*

Use heap for selecting top *K*

- Binary tree in which each node's value > the values of children
- Takes *2J* operations to construct, then each of *K* "winners" read off in 2log *J* steps.
- For *J*=1M, *K*=100, this is about 10% of the cost of sorting.



Bottlenecks

- Primary computational bottleneck in scoring: cosine computation
- Can we avoid all this computation?
- Yes, but may sometimes get it wrong
  - a doc *not* in the top *K* may creep into the list of *K* output docs
  - Is this such a bad thing?

Cosine similarity is only a proxy

- User has a task and a query formulation
- Cosine matches docs to query
- Thus cosine is anyway a proxy for user happiness
- If we get a list of *K* docs "close" to the top *K* by cosine measure, should be ok

Generic approach

- Find a set A of *contenders*, with $K < |A| << N$
  - A does not necessarily contain the top K, but has many docs from among the top K
  - Return the top K docs in A
- Think of A as pruning non-contenders
- The same approach is also used for other (non-cosine) scoring functions
- Will look at several schemes following this approach

Index elimination

- Only consider docs containing at least one query term
- Take this further:
  - Only consider high-idf query terms
  - Only consider docs containing many query terms

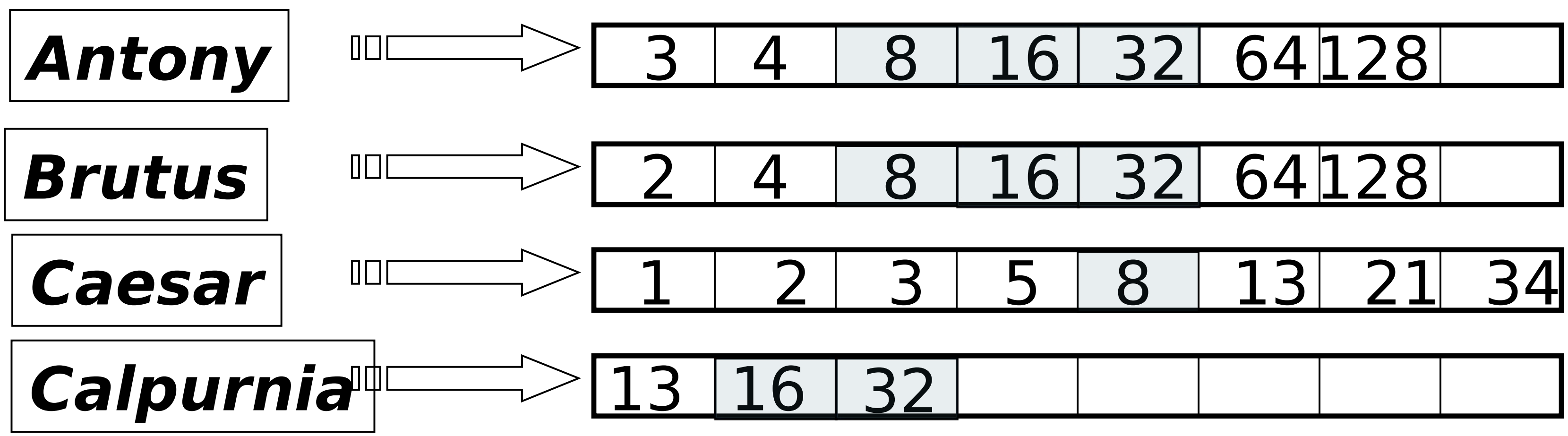
High-idf query terms only

- For a query such as *catcher in the rye*
- Only accumulate scores from *catcher* and *rye*
- Intuition: *in* and *the* contribute little to the scores and so don't alter rank-ordering much
- Benefit:
  - Postings of low-idf terms have many docs → these (many) docs get eliminated from set *A* of contenders

Docs containing many query terms

- Any doc with at least one query term is a candidate for the top *K* output list
- For multi-term queries, only compute scores for docs containing several of the query terms
  - Say, at least 3 out of 4
  - Imposes a "soft conjunction" on queries seen on web search engines (early Google)
- Easy to implement in postings traversal

3 of 4 query terms



Scores only computed for docs 8, 16 and 32.

Champion lists

- Precompute for each dictionary term *t,* the *r* docs of highest weight in *t*'s postings
  - Call this the champion list for *t*
  - (aka fancy list or top docs for *t*)
- Note that *r* has to be chosen at index build time
  - Thus, it's possible that $r < K$
- At query time, only compute scores for docs in the champion list of some query term
  - Pick the *K* top-scoring docs from amongst these

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